



Digital Cookie[®]

Resource Materials for GSNYPENN Volunteers

Registration

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|--------------------------------|---------------------------|
| Volunteer Login | Tip Sheet |
| Forgot Password/Password Reset | Tip Sheet |
| Unlock Account | Tip Sheet |
| No Registration Email | Tip Sheet |

Site Use

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|------------------------|---------------------------|-----------------------|
| Service Unit Access | Tip Sheet | |
| Troop Dashboard | Tip Sheet | Video |
| Troop Site Setup/Links | Tip Sheet | Video |
| Troop Pickup Orders | Tip Sheet | Video |
| Troop Cheers | Tip Sheet | |

Mobile App

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|------------------|---------------------------|-----------------------|
| Mobile App Troop | Tip Sheet | Video |
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Customer Support Help

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| eBudde™ Site Help (eBudde Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.) | <ul style="list-style-type: none">• info@gsnypenn.org |
| Direct Shipped & In-Person Delivery Order Inquiries | <ul style="list-style-type: none">• Order Status Page• Customer FAQs• Contact Customer Support with an Order Issue |
| Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.) | <ul style="list-style-type: none">• Volunteer FAQs• Parent/Girl Scout FAQs• Contact Customer Support with a System Issue |
| Digital Cookie Registration & Account Information Support | <ul style="list-style-type: none">• Contact Customer Support with Registration Issue• Contact Customer Support with Account Information Issue |
| Other | <ul style="list-style-type: none">• Contact Customer Support with Other Questions• Provide Feedback to Customer Support• Contact Customer Support for All Issues• Caregiver/Girl Scout Training Material Index |