

## **April 2, 2020 Message via eBudde**

Happy April!

A message to our amazing G.I.R.L. Girl Scout volunteers:

In case you missed our most recent COVID-19 message from our CEO Julie Dale, please visit [gsnypenn.org/covid19](https://gsnypenn.org/covid19) for full details.

The link will provide you and your Girl Scout caregivers the most up to date status of our ever-changing cookie program, including program schedule.

### Cookie Inventory

Still have cookies? Be sure to add your available inventory to the Cookie Exchange found in eBudde. There are still troops out there that are finding creative ways to sell their cookies to help them get to their goals. If a troop does reach out to you for your remaining inventory, connect with your SU Cookie Coordinator to help with the transfer in eBudde.

### What's the Deal with Digital Cookie (DOC)?

Did you know that only half of all eligible girls have signed up for their Digital Cookie? Girls who use the link reach their goals and sell twice as much as girls who don't. If you want to sell extra inventory use the DOC – Girl Delivery is open all the way until the end of MAY! Girl delivery is a great way to collect funds without physical interaction with the customer. Cookies can be safely left on a customer's porch but be sure to communicate to set up a drop off time! Remember that the DOC link makes it easy to host a virtual booth online to collect donations for our first responders, Meals on Wheels, local hospitals and the Red Cross.

Note: shipped orders placed through Digital Cookie do not flow through to eBudde until they are ready to ship. Due to a large increase in shipped orders placed through Digital Cookie from 3/27-31, these orders are taking a bit longer to flow through to eBudde. Please be patient as they start to flow through!

### How Do the Girls Receive Credit In eBudde For Girl Delivery?

All payments generated through Digital Cookie (girl delivery, shipped and donated) will automatically show in eBudde under the girl that sold the cookies and in the troop's payments. Cookie orders received after the initial order must be assigned to the girl.

### How Can I Verify Girl Delivery Orders

The easiest way to verify what she sold is to go to the Girl Order tab in eBudde. Click on a girl's name. A new screen view will generate. From there, on the right side you will see a drop-down menu, change that to Girl Delivery. This will list all the girl's orders post initial order. You can also check the box at the left side of the screen to include initial order

digital sales! Once you take a look at her post initial online sales, you will have to change the drop-down menu (right side of the screen) to All Orders. You will be able to create a transaction for the number of girl delivery packages sold online post initial.

#### What's the New ACH Date

With the new program scheduled found [gsnypenn.org/covid19](https://gsnypenn.org/covid19), the next ACH is set for Monday, April 27<sup>th</sup>. GSNYPENN's finance team will pull 50% of any outstanding balance found on the Sales Report in eBudde. That is why it is extremely important that you communicate with your SU Cookie Coordinator of any transactions that may have occurred between two troops. If you have concerns about your ACH pull, please contact us so that we can brainstorm with you and help you implement creative ways to sell or trade-out your remaining inventory.

Last day for troops to update girl reward selection in eBudde (by 11:59 p.m.), reference page 31 in your Cookie Manual for Volunteers. It is advised that you start to update the number of packages your girls sold in the Girl Order tab sooner than later. This will give us a better idea of rewards for troops.

#### Rewards and Experiences

With the uncertainty of when things will clear up because of COVID-19, GSNYPENN has decided to postpone the LUSH and CEO Broadway experiences. It was a tough decision to make but the right one to make. Girls that have reached the 750+ and selected the LUSH experience as their reward will still receive their earned gift card. The actual LUSH Store Program date will be rescheduled for a safe experience. Girls that earned the CEO Broadway experience at the 1350+ level, GSNYPENN will work with Broadway's show time availability. Note: these events are subject to change including substitutions. We will keep everyone in the loop of any upcoming changes. For troops who had a 275+ PGA, know we are working with the three locations to ensure tickets will have an extended redemption time. We will also extend redemption dates for the camp voucher rewards. We will share more when all the details have been worked though.

GSNYPENN will continue to serve our girls and volunteers with safety as our priority. Thank you for your continued support.

Thank you and stay safe!

Questions? Please email [info@gsnypenn.org](mailto:info@gsnypenn.org).